



FordPass



*Connect With
Your Vehicle!*



Take communicating with your vehicle to a new level. FordPass Connect gives you more control with multiple features. To learn more about FordPass visit: <https://www.ford.co.za/fordpass/>

Download the FordPass App from the App Store or Google Play Store.



**FordPass Connect and embedded modem comes standard on 2021 MY RANGER models (excluding base models), 2022 MY EVEREST and 2021.75 MY ECOSPORT (excluding Ambiente models). E&OE. T&Cs apply. Visit your nearest Ford Dealer or ford.co.za.*

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Connect with your vehicle from the palm of your hand.



Experience a new way of communicating with your vehicle using the FordPass App. Vehicles fitted with FordPass Connect embedded modems unlock a world of potential.*

Remote Vehicle Lock And Unlock

Conveniently use your phone to make sure your doors are locked or unlocked without being near your vehicle.

Remote Start**

Before you leave for any adventure, you can start your connected vehicle's engine from your phone to heat or cool the cabin using the last known climate control of your vehicle.

Fuel Status

Check key variables such as the fuel level odometer on the FordPass App to help plan your journey.

Vehicle Finder*

You can check your vehicle's exact location on the FordPass App. It also comes in handy if you share your vehicle with one or more members of your household or if you can't remember where you parked.

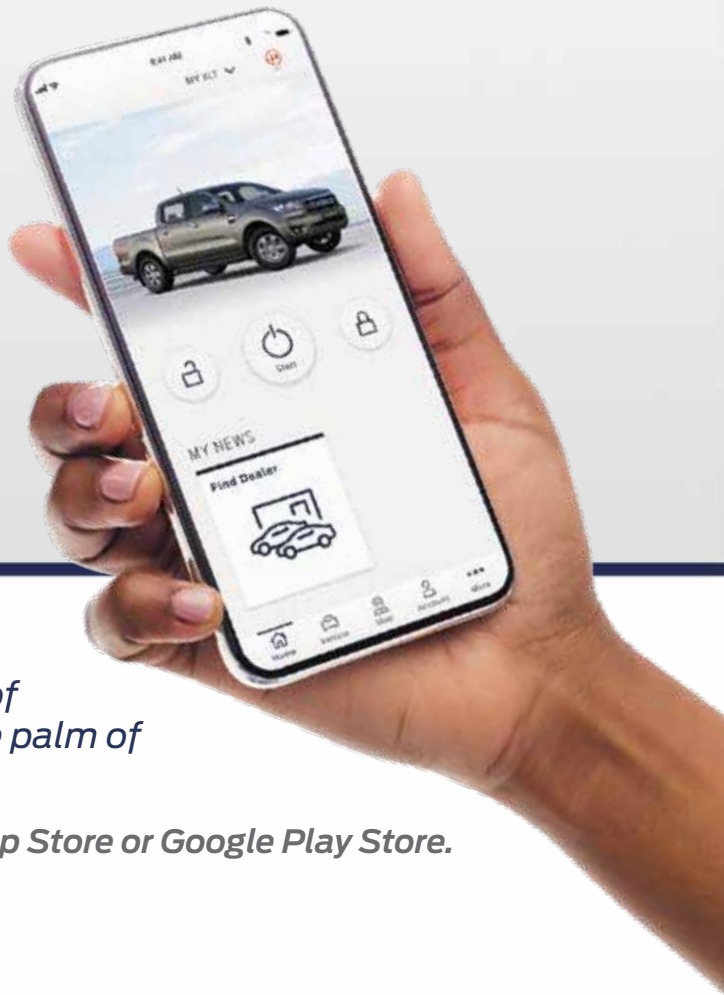
Vehicle Health Alerts

Your vehicle likes to let you know how it's doing. The FordPass App capability extends to Vehicle Health Alerts, which are sent directly to your phone, pre-empting service needs and general maintenance such as low washer fluid.

*Use of FordPass is subject to the FordPass Terms and Privacy Policy available on <https://www.ford.co.za/fordpass/> and requires a compatible mobile device, internet access and software (including software updates from time to time). You are responsible for internet access, mobile network data and voice call services required for your use of the FordPass App on your mobile device, including associated fees. The FordPass App and FordPass Connect modem only work when both are connected to the telecommunications network. Ford cannot guarantee FordPass will be fully operational at all times and the App may be unavailable or particular services interrupted. Ford is not responsible for any limitations of the telecommunications network or your mobile device.



Installing the FordPass App



Follow these instructions to download the FordPass App and enjoy the benefits of communicating with your vehicle from the palm of your hand.

1. Download the FordPass App from the App Store or Google Play Store.

2. Create your user account.

3. Add your Connected Vehicle:

- Click 'Add Vehicle'.
- Enter your VIN manually or click on the camera icon and take a photo of the barcode (found inside door frame or in the handover documents).
- Give your Ford a name.
- Select 'Get Started'.

4. Activate your Connected Vehicle:

- Activate your Ford by selecting 'Vehicle Details'.
- Select 'Activate Details'.
- To finish your setup, go to the vehicle and turn the engine on with the key or vehicle Push Start button.
- Confirm your FordPass connection by selecting 'Yes' on the pop-up message that appears on the vehicle touchscreen.
- A confirmation message will display on the vehicle touchscreen.
- Close the FordPass App and re-open the App, following the prompts.
- The vehicle has been activated when the remote features are visible in the home screen of the App (as mentioned above).
- Congratulations! Your FordPass App is now paired with your vehicle.

5. Explore FordPass App* Features such as:

- Remote Vehicle Start and Stop**.
- Remote Vehicle Lock and Unlock.
- Vehicle Health Status Alerts.
- Vehicle Fuel Check.
- Vehicle Finder*.

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FordPass Customer Connectivity Notice

Your Connected Vehicle and its embedded modem

Important information from Ford Motor Company of Southern Africa (Manufacturing) (Pty)

Your modem is ACTIVE on delivery: Your vehicle contains a FordPass Connect embedded modem which is in a partially activated state at the time of delivery of the vehicle to you.

This means the FordPass Connect modem in your vehicle is sending certain limited data to Ford's parent company, Ford Motor Company and cloud service providers (based in the USA). Data sent comprises modem activation status (i.e. is it on/off?), vehicle diagnostic data (including diagnostic trouble codes when detected), vehicle maintenance data (such as engine temperature), the electronic serial number of your FordPass Connect modem (ESN), the SIM serial number (ICCID) and the vehicle identification number (VIN). In this partially activated state, no other data or information is sent.

The data sent by your vehicle in this partially activated state is collected for the purpose of better troubleshooting vehicle performance issues, quality assurance and for product research and improvement purposes and may be disclosed to Ford, our dealers and our related companies. For further information on your Ford Connected Vehicle, including how to de-activate or fully activate the FordPass Connect modem, please read carefully the Ford Motor Company of Southern Africa's Terms and Condition as well as the Privacy Policy available at www.ford.co.za/fordpass.

Ford is committed to managing your personal information fairly and in accordance with our privacy policies and the law. Where connected vehicle data is associated with your vehicle's VIN and linked to you, Ford will manage this as personal information. The Ford Southern Africa Connected Vehicle Terms and Privacy Policy states how you can access or correct any personal information Ford holds about you, how to complain about a privacy breach by Ford and how Ford will deal with a privacy complaint. You can contact Ford on 0860 011 022 within South Africa; +27 12 843 5819 from outside South Africa. Or alternatively email gfordpas@ford.com or guidesafrica@ford.com.

When you take delivery of your Ford Connected Vehicle, you and your dealer can work together to set your vehicle connectivity settings according to your preferences. If you take delivery of your Ford Connected Vehicle in a partially (or fully) activated state, you acknowledge and agree to the transmission of data and collection of information described in this important notice.

Ford reserves the right, subject to all applicable laws, to discontinue or change features and other specifications either temporarily or permanently, which will be communicated to the Ford Dealer Network. E&OE. T&Cs apply.
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